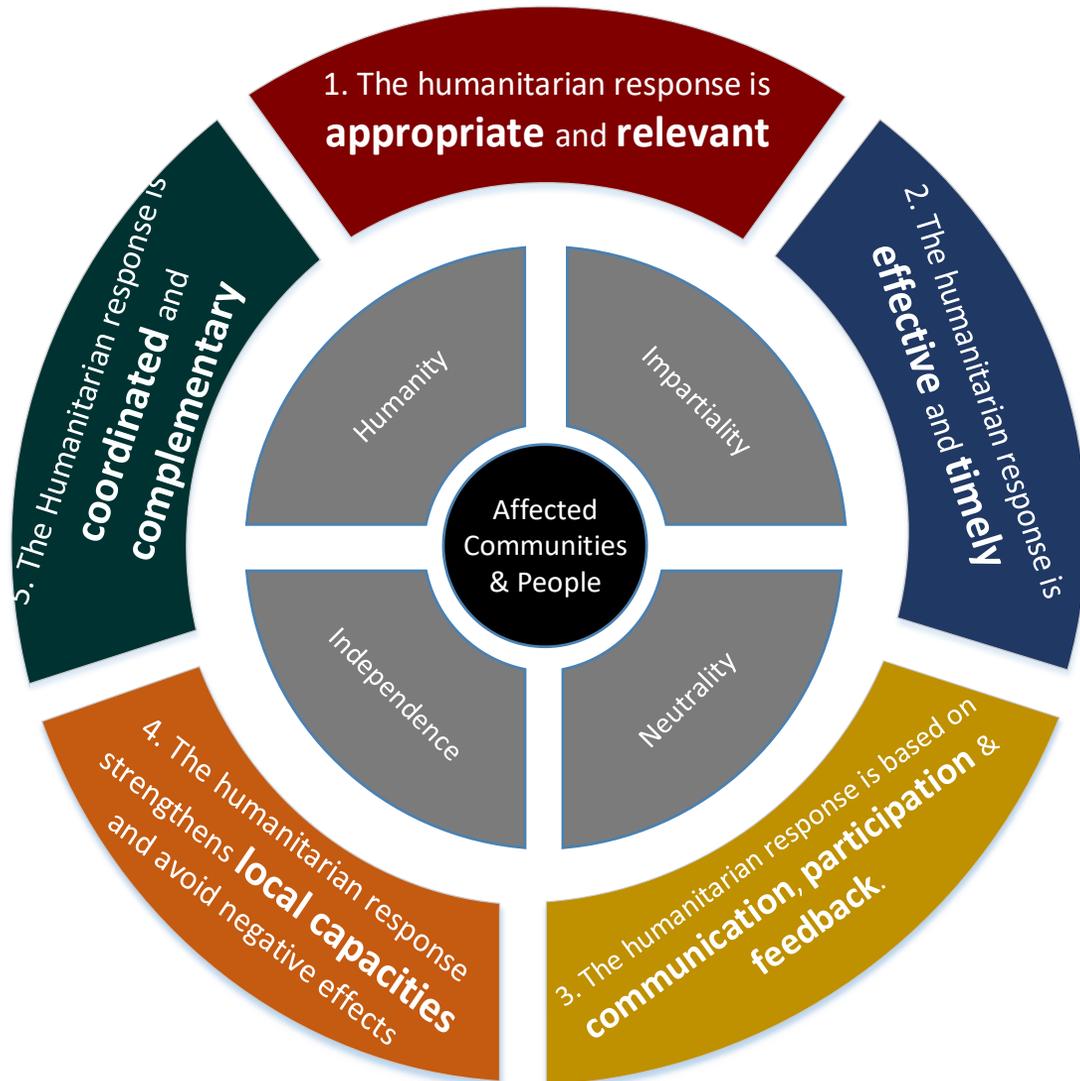


# Accountability Framework in Humanitarian WASH Response



# The Framework



A. Focus on **results**: set up the **minimum requirements** to deliver a response that meets the needs and priorities of affected communities



B. Focus on **protection principles**: the **5 minimum commitments on gender and age**



C. Focus on **strengthening national and local capacities**: the capacity of national and local stakeholders are reinforced based on mutual trust and respect with international partners

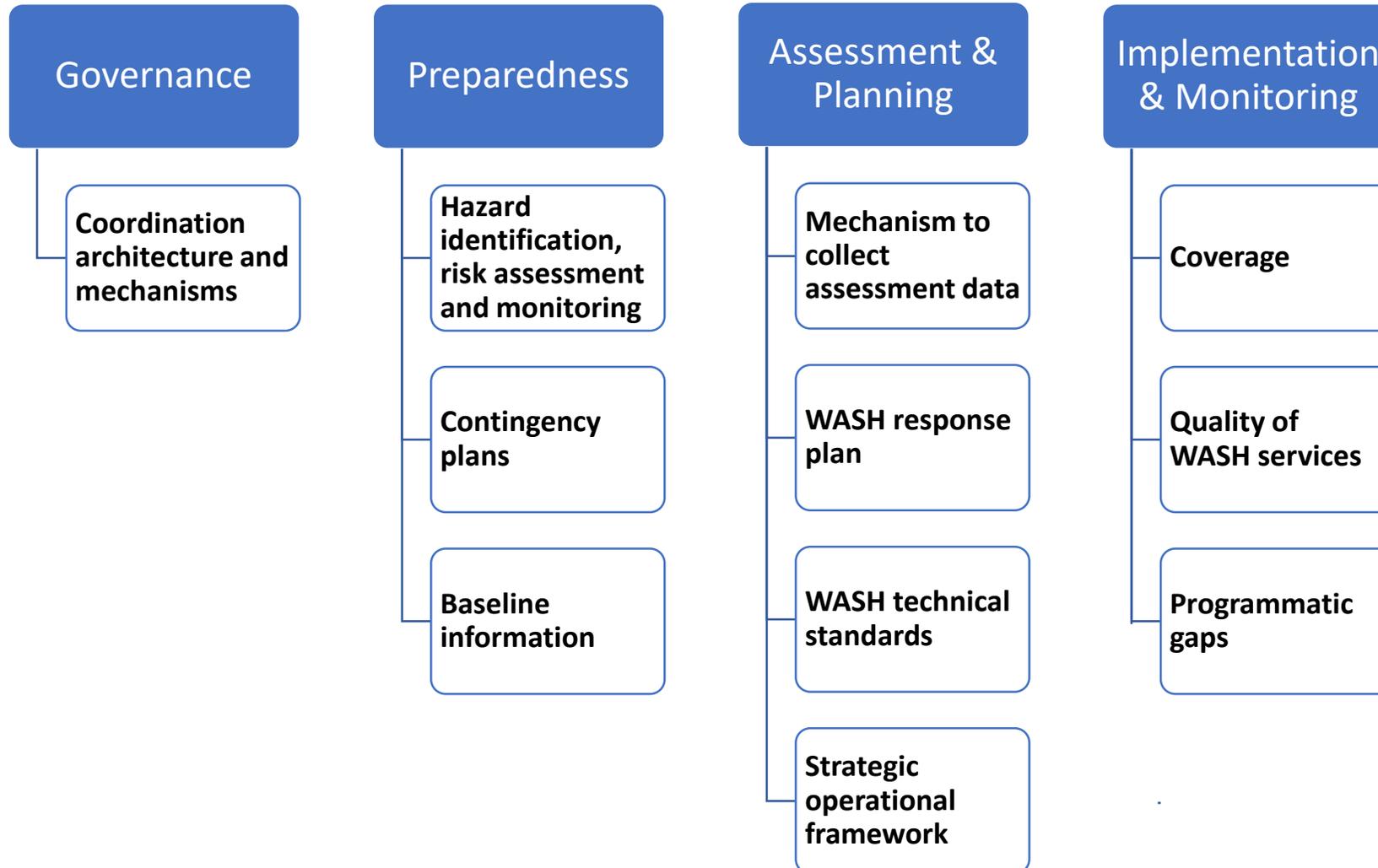


D. Focus on the **rights of affected communities and people**



Operationalize the Accountability Framework: the **quality assurance system fitting the context**

# Focusing on Results: minimum requirements



## Global WASH Cluster

### Minimum Requirements for National Humanitarian WASH Coordination Platforms:

A practical framework for monitoring the core coordination functions and accountability to affected populations at the country level

The Strategic Advisory Group of the Global WASH Cluster (GWC) has defined a set of Minimum Requirements (MRs) for country level coordination based on the IASC core functions for cluster coordination and commitments for accountability to affected populations (AAP).<sup>1</sup> The MRs are considered the basic package required to achieve effective WASH humanitarian coordination at the country level.<sup>2</sup>

#### What are the Minimum Requirements for?

The Transformative Agenda strived to mainstream accountability into all levels of the cluster system and encourage the same in other sector platforms while at the same time ensuring that clusters avoid becoming overly process driven. In line with this, the MRs are designed to provide a light-approach mechanism to monitor WASH humanitarian platforms (clusters or sectors) at the country level, providing crucial insight into the needs for capacity building, training and global support.

At the country level, cluster coordinators and the CLA will use this information to highlight trends in cluster functionality as well as identifying specific core functions that need support. At the Global Level, the Cluster Advocacy and Support Team (CAST) of the GWC will utilize the monitoring of MRs to inform policy development, strategic planning and the design of field support to individual countries.

#### How do we monitor the Minimum Requirements?

The MRs are just one component in the overall monitoring framework developed by the GWC. The MRs intended to complement other monitoring initiatives such as the Cluster Coordination Performance Monitoring (CCPM), WASH funding analysis, and the full cluster diagnostic tool.

The countries to be monitored are determined by the *priority country list* that is annually updated by the GWC. As of 2017 there are 42 countries with emergency WASH humanitarian platforms, 24 of them with activated clusters. The MRs are monitored through the Cluster Description Mapping exercise lead by OCHA on an annual basis. The CMD exercise is carried out at the national level in countries with formally activated clusters as well as countries with clearly define sectoral humanitarian coordination platforms.<sup>3</sup> The GWC is responsible for collecting, analysing and disseminating the results from the CDM to be included in GWC reports.

<sup>1</sup> IASC Cluster Coordination Reference Module, 2015 & IASC AAP Operational Framework

<sup>2</sup> The minimum requirements apply to both cluster and sector led WASH humanitarian platforms.

<sup>3</sup> OCHA Global Overview of Coordination Arrangements in 2016 (analysis from the Cluster Description Mapping exercise) [http://reliefweb.int/sites/reliefweb.int/files/resources/global\\_overview\\_coord\\_arrangements\\_06.10.2016\\_0.pdf](http://reliefweb.int/sites/reliefweb.int/files/resources/global_overview_coord_arrangements_06.10.2016_0.pdf)

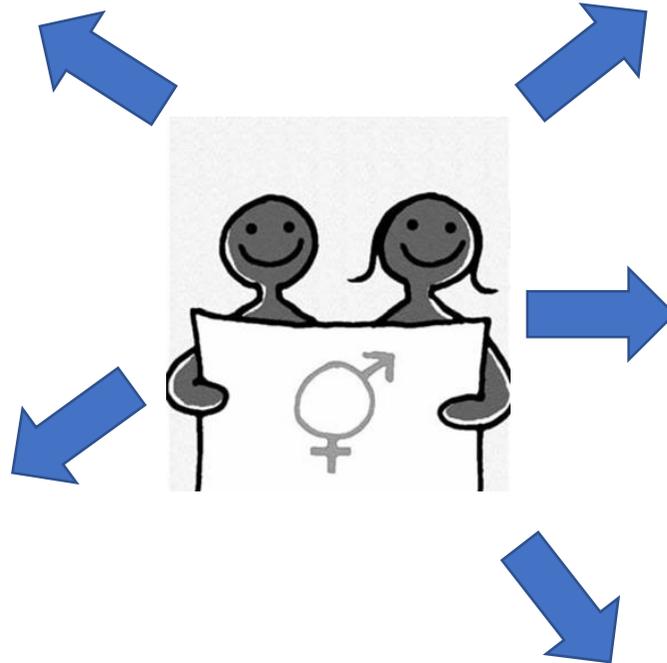
# Focusing on Protection: 5 minimum commitments

## ASSESSMENT

**Consult separately girls, boys, women, and men**, including older people and those with disabilities, to ensure that WASH programs are designed so as to provide equitable access and reduce incidences of violence

## ACROSS THE RESPONSE

Give **priority to girls** (particularly adolescents) and **women's participation** in the consultation process



## DESIGN

Ensure that girls, boys, women, and men, including older people and those with disabilities have **access to appropriate and safe WASH services**

## IMPLEMENTATION

Ensure that girls, boys, women, and men, including older people and those with disabilities have **access to feedback & complaint mechanisms** so that corrective actions can address their specific protection and assistance needs

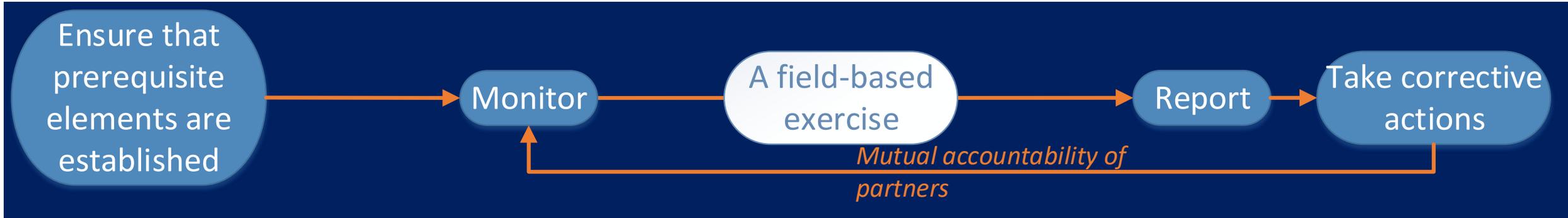
## RESPONSE MONITORING

**Monitor and evaluate safe and equitable access and use of WASH services** in WASH projects

# Focusing on reinforcing the capacity of national authorities and the rights of communities



# Operationalizing the Framework



- Coordination architecture and mechanisms
- Baseline information
- Response Plan with a phased approach
- Strategic Operational Framework
- Standards and indicators
- Mainstreaming of protection principles
- Information management system

- Monitor geographical coverage of the WASH response (5W) in all relevant WASH sub-domain areas
- Monitor the quality of WASH services delivered to the affected population against established standards (relevance, quantity, quality, continuity of WASH services)
- Track the response level against the response plan objectives
- Track funding status against funding needs

- Analyse gaps
- Meeting of partners on regular basis
- Agree on corrective actions

# Thanks !